



Airborne
Engines Ltd

March 25, 2020

Dear Valued Customers and Vendors,

I wish in this letter to update your businesses on the current status of Airborne Engines, Inc., and how our business is adapting to the Coronavirus pandemic affecting everyone worldwide.

We are closely following the leadership and instruction of World, Federal, and Provincial Health Organizations as guidelines to manage our organization through this crisis. As of March 25, 2020, we remain at full production capacity and have mitigation plans in place to continue to support the needs of our customer base through these difficult times.

We remain in close contact with our Supply Chain partners to ensure essential materials and repairs remain available to support our in-house product.

Our Technical and Logistics teams are working normal full-time hours; we continue to induct, complete and ship completed products, and receive all Vendor shipments.

Our support staff is currently working from home on a rotational basis to reduce the risk of infection to our Technical team members; if you are unable to reach your Customer Service Representative directly, our AOG Hotline number is available 24/7 at 1(604) 365-9816.

We will update you regularly as developments occur; our website at www.airborneengines.com will be updated accordingly.

Thank you for your valued business, we wish you and your families the best of health in these difficult times.

Sincerely,

Steve Walford
VP, General Manager
Airborne Engines Ltd.